

PPG Minutes

**The Highlands Practice Patient Participation Group
Thursday 25th June 2015 - The Highlands Practice**

Apologies

Present

Amanda Gray

Nicola Earle

Dr Collins

Mrs J Thomas

Mr Richardson

Mr & Mrs Strickland

Mrs M Eastley

Items Discussed

Vanguard

Dr Collins arranged a short talk on Vanguard which covers Gosport GP practices.

Vanguard will initially work to deliver integration across all services delivering care outside of a hospital setting through a single point of access.

In September 2014 it became very difficult to recruit GP's, with the current population increasing and people living longer and in the next 5 years a bulk of GP's are due to retire a 5 year forward planning came into action to show a different way of working in a seamless way. Integration of practices highlights that different GP practices use different clinical and phone systems, which would involve moving to one system. With in-house facilities e.g. physio, specialist nurse etc, patients would receive quality of care, improving/reducing hospital admissions. Budget: Government already funds through GMS with a top up of a small bid.

Retirements

Mr Richardson and Mrs Bizley have both retired from the PPG. The PPG and Practice thank them for all their support and ideas during the meetings. Mrs Bizley main role is now supervising a Dementia Friendly gardening group at Mayfields nursery; she is now working her hobby and using her experiences.

Voluntary Groups

Our Healthcare Assistant is in the process of pulling together information regarding voluntary/self-groups starting with Elderly, Cancer and bereavement.

EPS

Electronic Prescribing Service (EPS) went live at the practice on Friday 12th June 2015. EPS enables GP's to send prescriptions electronically to a dispenser (such as a pharmacy) of the patient's choice. This makes the prescribing and dispensing process more efficient and convenient for patients and staff.

14% of the practice population have requested EPS and nominated a pharmacy.

New Appointment System

From the 1st June 2015 a trial of a new appointment system will take place every Monday and Friday. In brief the appointments will run on a "pooled" list.

Friends and Family Test

Since January 2015 a national requirement is to provide patient feedback as to whether a patient would recommend their family or friends to the practice.

Development of No 2 Fareham Park Road

The area of No 2 Fareham Park Road remains empty, with possible suggestions for Fareham Borough to provide 9 front and 5 back dwellings. Discussions are underway to change the parking facilities at the Practice and provide a one way system with an exit onto Fareham Park Road.

Lyme disease

At the last meeting the group discussed the proliferation of Lyme disease in the Southern Counties from Dorset to Kent. All clinicians at the Practice follow the NICE (clinical) guidelines.

Further information can be obtained online

<https://lymediseaseuk.files.wordpress>

AOB

Scandal of shared NHS data

A report from the Telegraph Newspaper approximately three weeks ago by Peter Dominiczak, Political Editor highlighted hundreds of thousands of people are having their confidential medical data shared against their wishes. There have been calls for an official investigation after it emerged that up to 700.00 patients who opted out of having their GP data shared with third parties last year had their demands ignored. A spokesman from Health and Social Care Information Centre (HSCIC) said "The HSCIC is working closely with NHS England, the Department of Health and the National Data Guardian to progress these issues and ensure that patients' wishes are followed without impacting on their direct care.

Next meeting - The Highlands Practice - Thursday 24th September 2015 – 12.00